

If you receive long distance telephone service you will probably be getting, or have gotten, a notice from your long distance company explaining that some Federal Communications Commission (FCC) rules have changed. This change will affect how you and your long distance company interact. The notice may also include, or make reference to, an agreement that will now be in place between you and your long distance company. The reason for these notices is something called "detariffing."



Information in this brochure was provided by the Federal Communications Commission. For more information on detariffing, click on <http://www.fcc.gov/cib>

*100 copies of this publication were printed at a cost of 50¢ per copy.*

5 things consumers should know

South Dakota  
Public Utilities Commission  
State Capitol Building  
500 East Capitol  
Pierre SD 57501

Call: 1-800-332-1782  
Fax: (605) 773-3809  
Website:

<http://www.state.sd.us/puc/>

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## Detariffing

► What is it and why should we know about it

Call 1-800-332-1782

## ► Detariffing

Detariffing means that long distance companies are no longer required file a document called a "tariff" to notify the FCC and the PUC about



rates, terms and conditions concerning your long distance service. Beginning July 31, 2001, long distance companies must make that information available directly to you, the customer. As you review the information you receive from your long distance company, here are five things to look for or to ask your long distance company about:

1. What is the price of the calling plan that you currently subscribe to?

2. What is the duration of the plan?



3. How do you accept or reject the terms of the plan?

4. What are the notification procedures your long distance company intends to use regarding changes?

5. How do you and the company resolve any disputes?

Remember to shop around and compare not only the rates, but also the terms and conditions of long distance service.

No later than July 31, 2001, every long distance company must make information about all of its domestic calling

plans available on its Web site, if it has one, and at one business location of its choosing. By January 28, 2002, every long distance company must also make this information available for its international calling plans. Some companies will have both domestic and international information available beginning July 31, 2001, so make sure to compare international calling plans as well.



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